

## Lufthansa Repatriation Flights | Open for sale from 07 July 2020.

Lufthansa is working in close co-operation with the Embassy of the Federal Republic of Germany in South Africa to arrange additional repatriation flights. The repatriation flights will enable German nationals as well as European Union members and Schengen States residents as well as residents of The United Kingdom, Switzerland, Iceland, Norway and Liechtenstein to return home.

In addition, any South African national may make use of the repatriation flight if they are travelling for work, study, family reunions, to take up permanent residency or to receive medical treatment abroad.

Lufthansa is pleased to offer the following repatriation flight schedule:

Date	Flight	From	To	Departure time	Arrival time
17 July 2020	LH573	Johannesburg	Frankfurt	19:00	05:35+1
31 July 2020	LH573	Johannesburg	Frankfurt	19:00	05:35+1
14 August 2020	LH573	Johannesburg	Frankfurt	19:00	05:35+1
28 August 2020	LH573	Johannesburg	Frankfurt	19:00	05:35+1

From	To	Economy Class	Baggage allowance	Premium Economy	Baggage allowance	Business Class	Baggage allowance	First Class	Baggage allowance
Johannesburg	Frankfurt	EUR 855	1PC @ 23KG	EUR 1,420	2PC @ 23KG	EUR 2,545	2PC @ 32KG	EUR 3,920	3PC @ 32KG
	*All other EU destinations	EUR 1,045	1PC @ 23KG	EUR 1,430	2PC @ 23KG	EUR 2,985	2PC @ 32KG	EUR 3,920	3PC @ 32KG

**Tickets can only be purchased from 07 July 2020.** Fares are an indication only and are based on one way, per person, inclusive of taxes and surcharges and will be charged in South African Rand equivalent at the date of payment. \*EU destinations which Lufthansa is operating flights to. Additional costs apply for journeys to other geographical regions.

## How to purchase a new ticket:

- Please visit: [www.lufthansa.com](http://www.lufthansa.com)
- Enter the following access code on the booking page : **LGFLYBACK20**
- Book your flight.
- Complete the attached Passenger Information excel document and return this to us at the following email: [JNBREPATQUERIES@DLH.DE](mailto:JNBREPATQUERIES@DLH.DE)  
Please only send the completed document back to us in excel format once you have made a confirmed booking.

## How to make a booking if you already have an existing Lufthansa Group\* issued ticket :

\*(Austrian Airlines, Lufthansa, Swiss International Air Lines, Brussels Airlines) :

- Please complete the attached Passenger Information excel document.
- Please email your existing ticket number/s & booking reference together with your completed Passenger Information excel document and advise us of your preferred flight date to: [JNBREPATQUERIES@DLH.DE](mailto:JNBREPATQUERIES@DLH.DE)
- Our service center will respond to you, providing you with your new booking.  
Please note that there may be a fare difference between your existing commercial ticket and this special repatriation air fare.  
Should this be the case, you will be advised by our service centre and the fare difference will be collected by credit card.

## Further information:

- Please note that these flights are special repatriation flights and not regular commercial flights.
- The flight will only take place provided that there is the necessary approval granted by the government.
- All passengers will receive information about the assembly point and directions on where to meet, time, as well as other information pertaining to the journey. This will be provided by the Embassy of the Federal Republic of Germany in due course.
- The Embassy of the Federal Republic of Germany will issue you with a letter which allows passengers to travel to the assembly point. Thereafter, all passengers will be transported from the assembly point to O.R Tambo International Airport by bus. You may not travel directly to the airport yourself.
- The Department Of Home Affairs requires South African nationals / Non EU Nationals to obtain a letter from the Embassy confirming their admissibility into the country of their intended destination and transit, as well as the necessary clearance to travel. If your destination is Germany, please see: <https://southafrica.diplo.de/sa-en/sa-consular/-/2321192> for details regarding the admissibility letter.